

ILUNION Hotels

Everyone Inclusive Hotels



WHO ARE WE?



ABOUT US

GRUPO SOCIAL ONCE

Grupo Social ONCE is **the world's largest generator of social services** for people with disabilities. It currently has a workforce of more than **75,000 people**, out of which **more than 60% have some kind of disability**, making it the world's largest employer of the world.



ILUNION GROUP

ILUNION is a corporate group of companies in the social economy, unique and exemplary, **with more than 50 lines of business**. It consists of more than **43,000 professionals**, of which more than **40% are people with disabilities**.

ILUNION Hotels

We are the hotel division of Grupo Social ONCE, a **unique model** in the world that seeks to encourage sustainable, responsible and accessible tourism, which is committed to the labor inclusion of people with disabilities. **Around 40% of our employees have some form of disability**.

ILUNION HOTELS HOTELES CON TODOS INCLUIDOS



HOTELES CON TODOS INCLUIDOS





OUR PURPOSE

"To build a better world with everyone included"

OUR HOTELS



32 Hotels



22
Urban



10
Leisure

16
Owned

16
Leased

5.650 Rooms

15 SEC
Special Employment Centers



OUR HOTELS

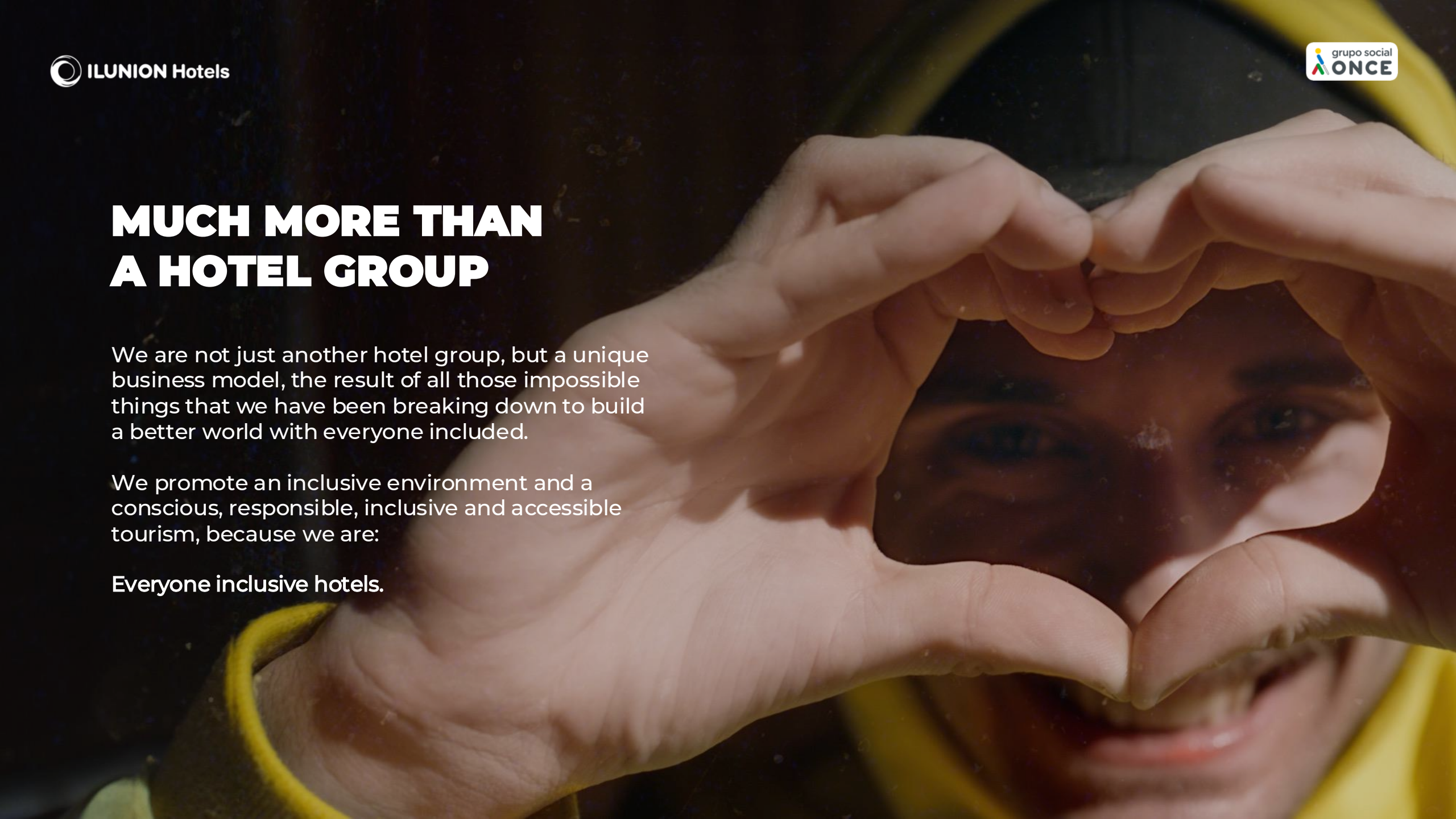


MUCH MORE THAN A HOTEL GROUP

We are not just another hotel group, but a unique business model, the result of all those impossible things that we have been breaking down to build a better world with everyone included.

We promote an inclusive environment and a conscious, responsible, inclusive and accessible tourism, because we are:

Everyone inclusive hotels.



32 HOTELS 15 SEC

Fifteen of our centres are managed as **Special Employment Centres**. **In a special employment centre, more than 70% of the workers are individuals with some form of disability**. Its main objective is to carry out productive work in the market in which it operates, ensuring paid employment and providing personal and social adjustment services that workers with disabilities may require.

It's an innovative project through which we are showing the world — and especially the tourism sector, the primary driver of the Spanish economy — our confidence in this group by demonstrating that they can manage a workplace of this nature effectively. In other words, we are proving to the world that it's possible.

OUR BRAND

OUR PURPOSE

TO BUILD A BETTER WORLD WITH EVERYONE INCLUDED

We dream of a better future for everyone, which is why we are everyone inclusive hotels.

We want to inspire a transformative movement that contributes to a more inclusive, sustainable and humane world.

We make our hotels centers of inspiration for conscious individuals who can drive change in our communities and our society. We want our customers, employees and suppliers to choose us for our social and sustainable commitment.



SOCIAL INDICATORS

1.900
WORKFORCE

40 %
People with
disabilities

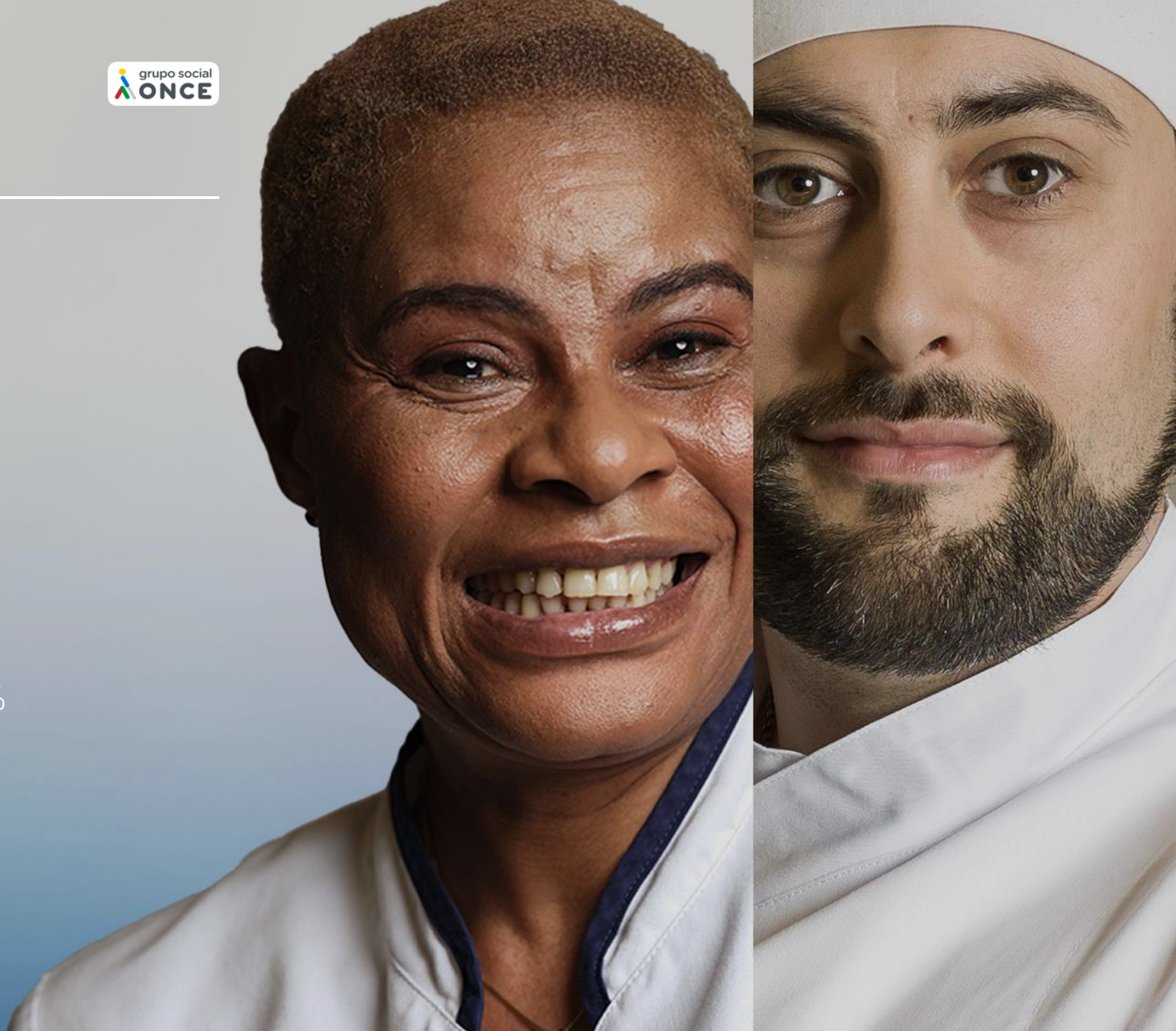
25 %
Vulnerables
groups

83 %
Satisfacción

24,2 %
eNPS

95 %
Stability

0 %
Unrest



ECONOMICS INDICATORS

10 %

Annual investment
on income

84 %

Occupied

220 MM

Billing

25 %

EBITDA

51

NPS

87,5

GRI

AWARDS AND RECOGNITIONS



Premio Integra de BBVA



CERTIFICATIONS







<https://dondedormiresdespertar.es/>



ILUNION HOTELS

Thank you